

Diary of an Arcurve Intern

May 16th, 2010:

Entry by: Kim (HR): First day of school work for our new intern! We have some projects lined up for Lisa – hope she doesn't think this is just a coffee fetching job! Pretty sure she is up for the challenge or else she probably would have taken one of those other internship jobs she was offered. Supervisor – check. Orientation – check. New person lunch – check. Mentor – check. We're ready for a productive year!

May 25th, 2010:

Entry by: MikeB: Need to ensure old intern transfers VOIP phone knowledge to new intern.

June 7th, 2010:

Entry by: Jay (Director, Operations): "Hey Lisa – we're up Monday for treat day you ready? Apparently we need a theme. Stampede's coming – Western?" Lisa: "Um...sure I can make Cowboy Crunch and bring a few decorations for ambience." Jay: "Okay, sounds good, I'll make some bannock – the team should like it."

June 9th, 2010:

Entry by: MikeB: "Hey Lisa – Kim has pointed out some out-of-date info on our internal wiki. Can you take a look and tell me, in your judgement, how you think it should be organized"? Pretzels/crunch good, bannock not so much

June 15th, 2010:

Entry by: Jay: Notes from PM Meeting: Need a resource to modify an internal Arcurve project, Time Nagger. Need functionality in the existing time tracking system that we don't currently have and in a services organization, we can't let this slip. We would have to teach her a new system, but Lisa seems up to the challenge based on the way she ran with her initial VOIP phone assignment. Trust she'll come up to speed quickly and work diligent to implement the new requirements. Not to mention, no concerns about how she is utilizing the system herself and tracking her own time – very reliable to date.

June 23rd, 2010:

Entry by: MikeB: Wow. Not only did Lisa re-organize the wiki and add some new navigation elements (e.g. an index), she added her "Cowboy Crunch" recipe. That very much reflects our "have fun" culture.

July 17th, 2010:

Email Note to Arcurve Staff: We would like to take this opportunity to thank all the staff that were able to make it out to TimberRidge Ranch yesterday to help host our 4th Annual Friends and Family BBQ. We were surprised by the show of support from our team and all the hard work you put in to make sure the

event ran smooth and our clients had a good time. A shout out to our intern student who got to meet some of the clients she has been working with directly and for organizing the games and prizes.

August 1st, 2010:

Entry by: MikeB: Completed Lisa's first Internship Performance Evaluation. Some highlights included technical competency – the ability to learn new technologies that Lisa would not have been exposed to at school examples include BabelFish and Delphi. Her foundation in Databases and Software Process has proven itself. Professionalism and team work also strong components. Looking forward to exposing Lisa to more leaning opportunities.

September 21st, 2010:

Entry by: Kim: Talked to a bunch of students today and met some of Lisa's classmates in the Arcurve booth at the U of C Engineering and Science career fair. Most questions were around what an internship at Arcurve would be like and what skills we would look for in an internship student. So thankful to have Lisa in the booth – she did a great job representing the company! Heard Lisa walking through the current client project she is working on and how passionate she was about the fact she was working directly with the client and on all aspects of the project from gathering requirements, implementing, testing and pushing things through to production. We need to ensure we touch base with Lisa and let her know that the client has complimented her work and has actually asked her to contribute to the project on future implementations.

October 7th, 2011:

Entry by: Jay: Results from weekly Project Management meeting - need a resource on new SSRS reporting project. In reviewing in house experts, we need to hire or train someone up. PM's suggested Lisa to work with Jay directly and come up to speed on the environment. Lisa cheerfully agreed to take on this new challenge. Interesting – PM's are viewing Lisa as a full resource to be thrown into the pool of technical resources to allocate from – not as an intern that is hanging around working on "side projects". People want her on their team and like working with her. She gets things done and is not picky about what she is working as she always seems to learn something.

October 8th, 2010:

Entry by: MikeB: Lisa played a key role in switching our external analog phone lines out in favour of VOIP trunking. Lisa set up all of the routing rules, and documented emergency procedures on the wiki in case of a network or power outage. She also set up an emergency phone on our one remaining analog fax line. Fabulous! Our telephone costs have dropped substantially, yet we now have more features!

October 12th, 2010:

Email Note to Arcurve Staff: Reminder to all Staff of the Roundtable hosted by Arcurve this evening. Our clients and our own Director of Technology will be presenting on a recent project implementation in Silverlight. Should be a good time – beer and bratwurst for all!

Entry by: Kim: Glad to see our intern out for the event and involved in interacting with other industry people. Nice work representing us and hopefully a networking and social event that contributes to her overall internship experience with Arcurve.

November 5th, 2010:

Entry by: MikeM (Director, Business Development): On the agenda today is lunch with Lisa, got to make sure I'm back from my client meeting in time to pull together some marketing material. Looking forward to chatting with Lisa about Arcurve's uniqueness and positioning in the market place. Hopefully helpful for her upcoming second work term report. Kind of curious to get her perspective as well and how she is enjoying the team and work to date.

November 18th, 2010:

Entry by: Kim: Great brainstorming session today at the office around our companies' involvement in the upcoming career fair and internship program at the U of C. Lisa provided a unique perspective around what students are looking for. Glad she has a voice and is willing to share ideas with the team. She is very creative and is helping us to understand how to attract students' fresh out of university into industry.

December 10th, 2010:

Entry by: Kim: I know Lisa is getting comfortable with the crew, but didn't know she was such a talented flutist! Caught her twitter feed and companywide note about taking part in an upcoming production – Titanic the Musical. Hope that some of the crew take in the show.

March 5th, 2011:

Email Note to Arcurve Staff: One of our colleagues will be hosting her cycling group "Spin Sisters" in the office this evening for a meeting. Please ensure your work area is tidy and any equipment you are concerned about is secure. We are always happy to help support outside interests of our group in general so if you are ever in a situation where you need meeting space please feel free to inquire. We continue to be amazed by the breath of interests, skills and hobbies our team exhibits outside of Software Development.

Entry by: Kim: wow – neat to see Lisa chatting to a colleague about attending the Spin Sisters cycling group. Continue to be amazed about how much Lisa wants to learn and absorb and how outgoing she is. Good opportunity for her to get to know a variety of different people with different interests and will have to note her ability to work and interact with team members with a variety of different cultural backgrounds and interests.

April 3rd, 2011:

Entry by: Jay: Very cool Internship moment this afternoon. One of our senior developers asked for the in-house SSRS expert. Very pleased to tell him that Lisa was definitely the go to person. Great to see the team interacting with Lisa as a peer.

May 16th, 2011:

Entry by: Kim: Happy Lisa initiated the discussion about making an Internship extension from 12 to 16 months and the entire management team is unanimous in accommodating the request. Need to ensure her supervisor has a quick discussion around balance and ensure she is okay with existing work load and fitting it in with her 4th year Project class she has started early. Has definitely shown her ability to multitask and prioritize.

On a side note – looking forward to trying out the yoga studio she recommended just a few blocks over from the office! It's good to get out of the office the odd lunch hour and Lisa mentioned they have beginner classes – as she hadn't taken yoga before so wanted to start with an introduction.

June 2nd, 2011:

Entry by: Mike B: So awesome to see that Lisa has asked for a code review on the latest project we assigned her. Show great initiative on her part and happy to walk through things with her to see how she is doing. Know this project has been a bit challenging – new environment – glad she is comfortable asking for input.

June 15th, 2011:

Entry by: Kim: Had a great meeting with Lisa today to see if we could reach out to some of our local and industry contacts to help her find an MC for her upcoming musical concert for the Food Bank. This is her second annual and she is looking forward to a full program. I'm thinking Angela Knight of CBC might be a good person to put her in contact with. Definitely impressed with Lisa's sense of community as well as her seemingly endless energy! I think she needs to borrow my 4 year old for a day or two ☺

Also, offered up the Arcurve offices and our networks to help Lisa promote her first Women in Engineering event in the fall, a fun Ice Cream Social.

July 4th, 2011:

Entry by: Jay: We now need an additional resource on the International client project. The project will involve working with one of our senior team members in the UK for a few weeks. We need someone that has a bit of experience in reporting but that can come up to speed quickly and work well with our primary lead – thoughts?

Mike M/MikeB: "Lisa." "Good call." Let's see if she would be open to the idea. Would work well with the team and the client would like her too. She would be able to do the work and we wouldn't have any concerns about her ability to represent Arcurve abroad.

August 1st, 2011:

Entry by: Kim: Let's make sure we put an agenda item on the next Operations Meeting to talk about Lisa's departure. She is going to leave a big resource hole we need to back fill – not to mention – we should send her off right and make sure that she knows how much we have appreciated her contributions over this past year and a half.